Annual Report

2024

afnic

Internet made in France

Contents

Editorial

By Godefroy Beauvallet, Afnic Chair

AFNIC REAFFIRMS ITS PARTICIPATORY STRUCTURE AS A MEANS TO BETTER SERVE ITS OPERATIONAL OBJECTIVES

As every year, Afnic's activity report is an opportunity to take stock of our association's workings and performance and to share these findings with our members at the General Assembly.

Far from being an imposition, this essential exercise brings into play two dimensions fundamental to Afnic's existence: the operational excellence of an operator of essential services and an economic actor active in a competitive market; and its participatory structure with a multi-actor dimension given concrete expression by its members and bodies.

2024 provides the perfect example of how these two dimensions are interlinked.

Whether ramping up our innovation programmes and our research and development, promoting domain name practices, especially for the .fr TLD, strengthening the fight against abuse or improving cyber vigilance, Afnic relies on both these pillars. The strength of the first lies in its quality, security and personal

data management systems, which allow it to deploy solutions, provide services and meet its commitments to the authorities and more widely to French Internet users. The second, built on participatory dialogue and consultations and on its very functioning by means of its renewed Articles of Association, is the *sine qua non* of continued operational excellence.

Of course, for the reader's convenience, this activity report is divided into chapters, and you will find a section headed "The Association" that is separated from those reporting on our R&D activities, trends in the .fr TLD, Afnic's financial solidity, the fight against abuse and our CSR policy and, above all, our CSR results.

All the same, I should like to draw readers' attention to the originality of our association's model, whereby each of our actions is the result of consultation with all our stakeholders whose involvement is key to their implementation.

This is particularly true of the .fr TLD, which is holding its own in a sluggish market, posting growth, admittedly slower than before but still two percentage points higher than the average for our European counterparts, while continuing to gain market share in France. This performance is only possible thanks to the close ties that Afnic and the .fr registrars have built, as reflected in the quality of the discussions between the Board of Trustees and representatives of the distribution network.

Combating domain name abuse and the methods employed in this combat, which must reconcile effectiveness while keeping registration simple, is another example. Because the tools for this fight are decided upon in consultation with the users' representatives, the registrars and the authorities. Without this quest for equilibrium, Afnic's actions would certainly not have the same impact.

Another area in which this approach is applied is that of cyber-security. Questions regarding the transposition of the NIS 2 Directive dominated 2024, and have so far continued to monopolise 2025. The domain names system is at the heart of this Directive that affects all its actors. It is also thanks to our participatory model and to consultations with our members and beyond that Afnic has been able to act as a useful and constructive interlocutor for the authorities on transposition of the Directive. However essential our industry, that of domain names and the DNS may be for the business continuity of almost all other digital players, it remains very diverse –and this is a good thing since it favours resilience, involvement and keeping open standards and therefore means that markets can still be questioned. Afnic plays the role of coordinator for the French DNS community, and this role is more vital than ever.

Since every action is the result of dialogue and joint preparation with our stakeholders, these few non-exhaustive illustrations show that the diversity of Afnic's field of action is matched by the diversity of its members.

Having had the honour of chairing Afnic's Board of Trustees over the past six years, I have learnt the importance of the "C" for "Cooperation", the last word in our name.

Our association has been though some important changes in the past six years. In many cases it initiated these changes itself, the overhaul of its information system, its relocation, new ways of supporting VSEs and SMEs in their digital transformation, and digital solidarity all being examples, thus demonstrating its ability to define and implement strategic objectives that contribute to its transformation and adaptation. It has also had to remain agile in constantly changing situations illustrated by the health, economic and political crises that have also marked these past few years.

This capacity for transformation and resilience is one of our association's greatest strengths. Our mission has not changed: to build "a secure and stable Internet, open to innovation, in which the French Internet community plays a leading role." But our actions evolve, and our association grows.

Nothing is ever a given in the digital world: network effects give rise to ever more spectacular innovative platforms. Then those that become dominant always yield to the temptation to enclose practices in their own proprietary universe; in so doing, they in turn contribute to the "enshittification" of the Internet, to use the word of the year coined by Canadian journalist and science fiction author Cory Doctorow. No-one has yet found a better solution than open standards for ensuring interoperability, implementation in the form of free software applications, and the gradual development of functionalities of free tools to control this market power, call the monopolies into question and see to it that, one generation after another, idols fall from their pedestals rather than becoming despots. The next ten years will have their share of disputes on this, and the guardians of the open Internet, Afnic among them, will have a major role to play in enabling and fanning the creative embers licking the foundations of market power in the hands of the digital lords. Far from contenting itself with managing its TLDs like a good *pater familias*, Afnic does and will continue to do more and more in the service of our citizen-centred vision, namely for the freedom of the Internet and in solidarity with its users.

However, even the noblest missions amount to nothing without the courage to implement them. The results of this past year prove that to accomplish this mission, we had to change, adapt, and build on our strengths. For this, we thank the teams. I'm proud to have accompanied them along this path.

Godefroy Beauvallet, Afnic Chair

1. 2024 highlights

New interface for "Réussir avec le Web" ["Succeed with the Web"]

A leading feature of Réussir-en.fr, this free self-diagnostic tool enables VSEs/SMEs to evaluate their strong points and points for improvement to boost their online visibility in just 15 minutes. After six years of existence and more than 15,000 respondents, the questionnaire and the interface have been revised to respond to evolving practices and render them more accessible.

SolNum Tour 2024

The Afnic Foundation for Digital Solidarity set out on the roads of France in five stages during the first quarter. It met with structures and project developers to learn about their digital actions in the service of vulnerable groups, thereby bringing to light social innovations across the country.

FEBRUARY

Relocation to Guyancourt

A new phase in Afnic's development: on 26 February its almost 100 employees were able to move into the new building devoted exclusively to the association.

MARCH

.fr fee increase

Effective 1 March 2024, Afnic increased the fee charged to its accredited registrars for .fr from €4.56 to €5.07 This moderate 11.1% increase in fees will help safeguard the registry's ability to deliver results and to invest. It comes in response to the inflationary context and aims to preserve the societal dimension in its choice of responsible providers, as well as maintaining its competitiveness in the employment market. Lastly it will allow Afnic to continue to combat abuse and to increase spending on security.

Consultative committee meetings

The consultative committee meetings organised by Afnic with registrars and users dealt with the financing of Afnic's commitments regarding matters of general interest. An open public meeting following the committee meetings centred on debate with parliamentarians and representatives of the DNS sector on the transposition of the NIS 2 (Network and Information Security) Directive.

Caroline Duval-Favre was promoted to the position of Secretary-General.

Her responsibilities include the financial management of the association, and management and optimisation of human and general resources. She will assist General Management in outlining strategic choices and with the association's cross-functional management.

Provision of IBDNS

In order for as many people as possible to benefit, Afnic made its IBDNS (Intentionally Broken DNS) tool generally accessible. The tool offers the possibility of deviating intentionally and upon request from DNS specifications and thus simulating incorrect behaviour of authoritative name servers.

MAY

Publication of the Issue Paper "Could blockchain (really) replace DNS?"

Today, blockchain is considered a serious competitor of DNS, the long-standing Internet naming service. But where do things actually stand? Afnic published an Issue Paper which offers some thoughts on the need for the DNS to evolve and an overview of the strengths of blockchain and the various naming systems in existence.

Afnic gives a presentation at the CENTR Jamboree in Copenhagen

Afnic was present in force at the [CENTR](#) (Council of European National Top-level Domain Registries) Annual General Meeting, and had the opportunity to present to its counterparts the new strategies put in place to combat domain name abuse and to provide feedback on its experience with the overhaul of its technical registry infrastructure.

JUNE

Two new members of the Board of Trustees

Following the results of the voting in the AGM, Éric Lantonnet, for DGS Monaco, representing the registrars' college and Nicolas Pawlak, founder of Red Flag Domains and representative of the Users' College, joined Afnic's Board of Trustees.

Publication of the annual observatory report "The Global Domain Name Market"[1]: Among the figures to note are: market growth of +2.2% in 2023, compared with +2.9% the previous year.

---

[1] https://www.afnic.fr/en/observatory-and-resources/news/the-2023-global-domain-name-market-continued-growth/

.fr clients very satisfied

The results of the 2024 registrars' satisfaction survey, conducted by the MV2 Institute from 15 May to 17 June 2024, showed the highest level of satisfaction for five years: 99% of clients said they were satisfied, of which 72% very satisfied. Among the improved results:

- 98% of respondents would recommend Afnic (+7 pp compared with 2023).

- The quality of the infrastructure for managing domain names received much praise, and the level of satisfaction with the technical services was over 95% (+3 pp compared with 2023).

- As regards image and perception, the registrars agreed that Afnic is an organisation that is professional (99%), effective (99%), trustworthy (99%) and innovative (94%).

- The association was also recognised as responsible in relation to social and environmental matters (99%), and for its commitment to the digital transformation of VSEs/SMEs (100%) and digital solidarity (99%).

AUGUST

Partnership with the DNS Research Federation

Afnic announced a partnership with the DNSRF, a British non-profit organisation dedicated to DNS analysis and security. This strategic Franco-British partnership entails joint research projects, the results of which will be for the benefit of the entire domain names sector.

SEPTEMBER

Afnic Legal Meetings: feedback on mediation

The Legal Meetings of 26 September provided an opportunity to present an assessment of the first year of the Afnic mediation procedure. Launched in July 2023 as a new tool for combating abuse, this amicable resolution service for domain name disputes is a complement to the PARL Expert and SYRELI alternative dispute resolution (ADR) procedures.

- Of the total number of procedures open, 58% ended with a definitive agreement.

- In practice, 95% of the agreements reached concerned the transfer of a domain name and 5% concerned deletion.

- On average, the parties took four business days to reach agreement.

OCTOBER

Afnic Scientific Council Day (JCSA): Pushing the Internet Envelope

The 2024 edition of this event organised by Afnic's Scientific Council brought together a large number of researchers, members of the association and students. Ranging from DNS sobriety and resilience to Internet communication under water and in space, the presentations expanded both the breadth of reflection and the scope of implementation.

Open days: strengthening links

For the first time, Afnic held open days with a view to bringing together its members and employees and opening discussions on the work of the registry.

NOVEMBER

Régis Massé, Director of Information Systems and Chief Technical Officer at Afnic, appointed Chair of the TLD-OPS Standing Committee for the ICANN ccNSO group.[2]

This Committee represents the majority of IT and security managers for country code Top-Level Domain (ccTLD) operators. Their goal is to detect and handle

---

[2] Internet Corporation for Assigned Names and Numbers, the international body that regulates the use of IP addresses and domain names on the Internet – http://www.icann.org

security incidents that could impact the stability of the Internet at local and global level. The TLD-OPS community currently covers over 70% of all ccTLDs.

<div style="background-color:#92d050;padding:1em;">

DECEMBER

</div>

Online presence: VSEs and SMEs prefer .fr

Afnic announced the results of the seventh edition of its annual perception study "Réussir avec le Web", carried out among a panel of French micro-enterprises, VSEs and SMEs. The percentage of businesses choosing the .fr domain for their website held steady at 56% (compared with 57% in 2023). This percentage is considerably higher than the overall market share as calculated by Afnic (40%), which indicates that **.fr is the preferred TLD of French SMEs.** However, the results also showed that these enterprises have allowed their good practices in terms of security to slip somewhat.

Digital solidarity against fake news

The fight against disinformation and AI were the two themes dominating the Afnic Foundation's annual event, at which it presented its 70 winners for 2024 and handed over €1,368,250.

AFNIC AND RÉUSSIR-EN.FR IN THE MEDIA IN 2024

In 2024, Afnic and/or Réussir-en.fr gave rise to **346 media reports** (paper, web, radio, television). **21 interviews were given** by Pierre Bonis, Caroline Duval-Favre, Marianne Georgelin, Régis Massé, Virginie Navailles, Émilie Turbat, Pascal Vella and Michaël Vigreux.

**Corporate
Social Responsability
(CSR) Report**

2024

CSR: A FEW KEY FIGURES ON AFNIC'S COMMITMENT

Afnic's 2024 CSR report is also available as an annex.

5

Afnic's management of a .fr domain name is equivalent to the carbon footprint of approximately… 5 disposable paper cups, generating 147g of CO_2 per year.

-11%
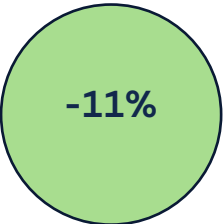
The carbon impact of managing a .fr domain name has fallen by −11% compared to the previous year. and by −50% over the past five years.

-9%
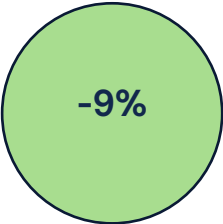
Across its 'Scope 3' activities as a whole, Afnic's carbon footprint is down by 9% on 2023 and by 38% over five years.

2. The Association
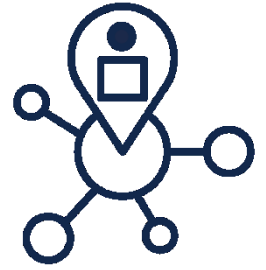
In the context of the renewal of the association's promise, 2024 was an intense year in terms of integrating new members recruited mainly from the world of IT or academia, as well as rights holders or their representatives.

At year end, the association had **152 members** compared with 129 in 2023.

While a few extra members joined the International College and the Registrars' College, most of the movement was in the Users' College, with 24 new members and 7 departures.

Trends in membership, 2019 to 2024
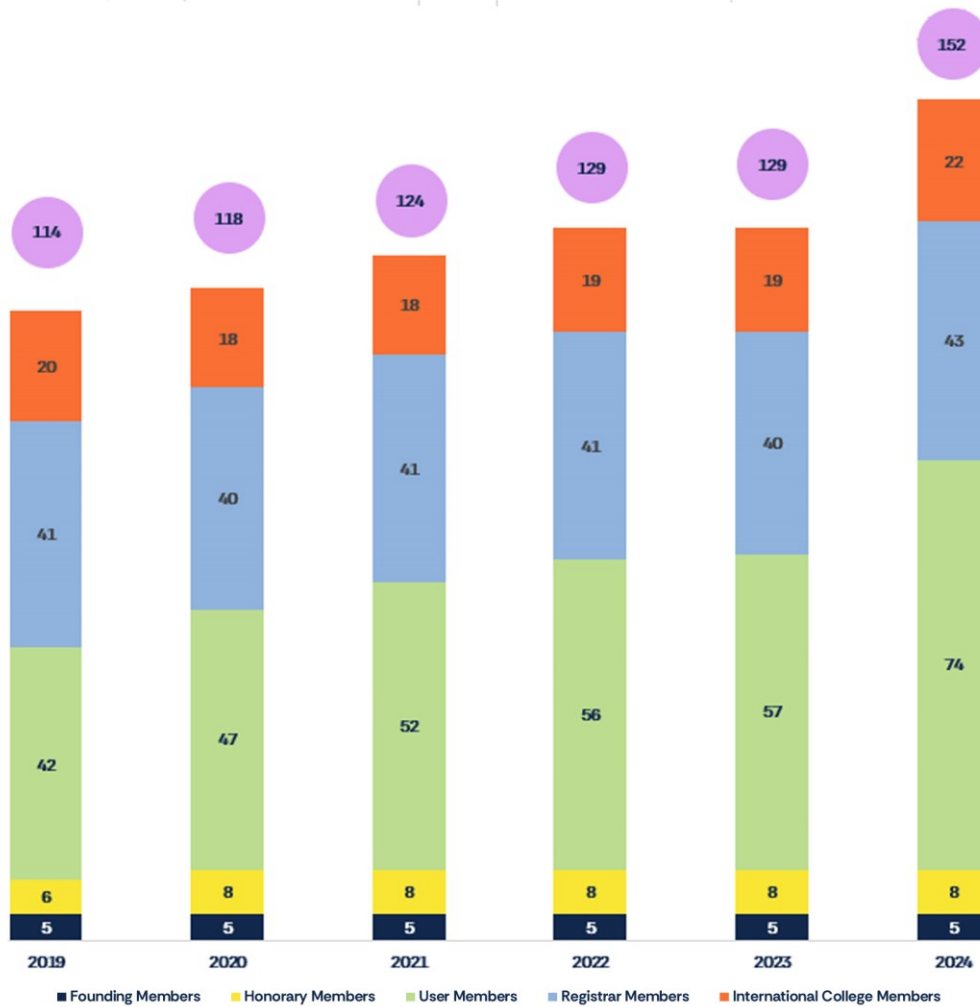
(Table of quantitative data for the figure Trends in membership, 2019 to 2024)

Among the Users', Registrars' and International colleges, there is considerable diversity in membership seniority.

Number of years of membership in 2024

(excluding founders and honorary members)

	>20 YEARS	>15 YEARS	>10 YEARS	>5 YEARS	>3 YEARS	<2 YEARS
International College Members	6	2	3	6	1	4
User Members	6	4	5	16	18	25
Registrar Members	19	11	3	4	3	3

■ Registrar Members   ■ User Members   ■ International College Members
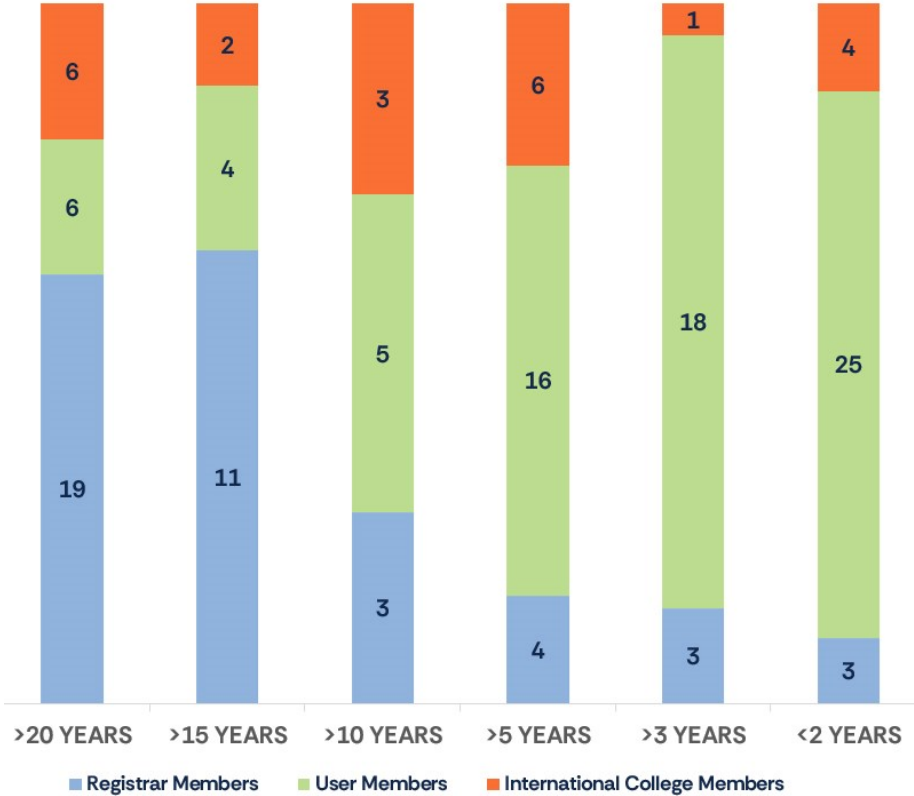
(Table of quantitative data for the figure Number of years of membership in 2024)

Concerning the association's bodies, participation in the consultative committee meetings remained stable. Regarding the voting rate in the Ordinary General Assembly, 2024 was a record year with 83% of voters in June, including for the elections within the Users' and Registrars' colleges.

Participation of members in the association's bodies (2019 to 2024)
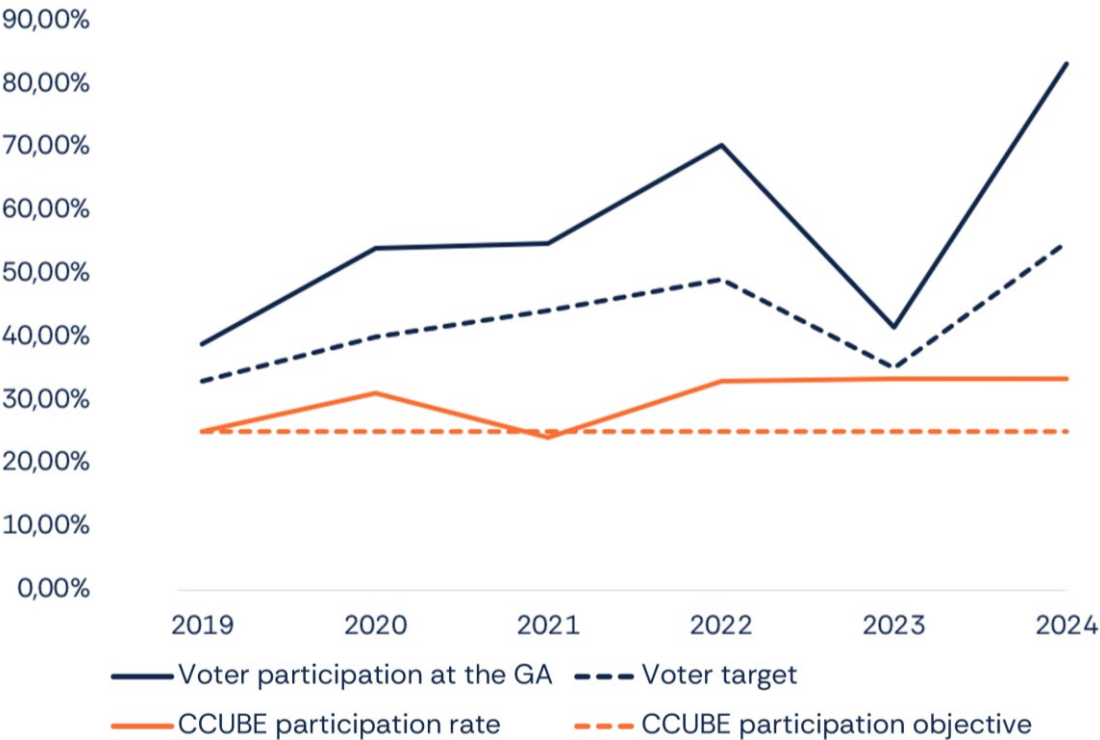
(Table of quantitative data for the figure Participation of members in the association's bodies (2019 to 2024))

The **Board of Trustees** met four times in 2024. In addition to these meetings, resolutions were voted on and passed electronically and meetings of the various Board committees were also held.

Among the resolutions passed by the Board of Trustees during the year, beyond the classic subjects, we would mention: the association's relocation to new headquarters, the change in accounting treatment of unearned income on year 1

creations and the calling of a second General Assembly in October to amend the Articles of Association.

The Ordinary General Assembly in June was the occasion to present the annual report on the previous year to members, and also for two colleges to elect their representatives. Whereas the first round of voting had been conducted entirely online, the second round took place first online and then physically, coinciding with the General Assembly.

The user and registrar members each elected a representative to the Board of Trustees for a four-year term of office.

Éric Lantonnet

(Representing the registrar DGS Monaco)

Nicolas Pawlak

(Private individual user)

The **Users' and Registrars' Consultative Committees** met twice during the year, in hybrid format so as to allow as many people as possible to take part.

In March 2024, we were pleased to welcome members to our new premises for the first consultation committee meetings of the year. This was an opportunity for members to voice their opinions, on the one hand on the means of financing the 11% general interest over and above the amount reserved for the Afnic Foundation and the actions with the International College, and on the other hand on the 2024 action plan to renew the association's promise in order to better align its contents with their expectations and priorities. In this context, a Thematic Working Group (TWG) on Abuse was set up to enable volunteer members to work long-term on this subject with Afnic employees.

These committee meetings were followed in the evening by an extraordinary meeting of the consultation committee specially dedicated to the NIS 2 Directive, open to all. This provided an opportunity for Afnic to give an update on the subject, to answer questions and above all to hear the views of the political actors involved in the transposition of the Directive in France who were able to follow the debate.

During the October 2024 meetings of the consultation committees, progress on the subjects discussed in previous meetings was reported. Members were able to exchange views and pronounce on the renewal dynamic of the .fr TLD and the action plan proposed by Afnic.

Members of the **International College** met on the day after these committee meetings, for two days of meetings in which there was no shortage of debate on members' projects and presentations by Afnic on a variety of subjects including CSR, R&D, security and resilience and an update on the CDA (Coalition for Digital Africa) programme launched jointly by Afnic and ICANN. Lastly this meeting was also the occasion to pay tribute to Dr Boubakar Barry, who passed away on 18 September.

Members were regularly offered webinars on such subjects as trends in the domain name market and reports of international Internet governance bodies.

The Board of Trustees resolved to call a **second General Assembly** meeting on 15 October 2024 in order to **amend the Articles of Association**, an action included in the plan to renew the association's promise. Afnic's Articles of Association needed a thorough review: notable amendments included integration of the Scientific Council, elimination of the requirement for a government commissioner on the Board of Trustees, change to the effective start dates of terms of office for newly appointed trustees, possibility of appeal against decisions of the Nomination Validation Committee, alignment of the Articles of Association with practices and methods well established in the association but not reflected in the Articles of Association or in Afnic's internal regulations and clarification of points giving rise to questions of interpretation. With **66% of members present or represented** and the required quorum thus being met, our members demonstrated their involvement and voted to approve the proposed

amendments to the Articles of Association, the final version of which is available on Afnic's website.[3]

Lastly, with a view to strengthening ties between members and employees and easing the integration of new members, Afnic held two **Open Days** at its headquarters. These days afforded unique opportunities for our members to become more familiar with our lines of work and to converse with employees whom they are less likely to run into at the association's meetings.

---

[3] https://www.afnic.fr/wp-media/uploads/2024/11/afnic-articles-association-2024-10-15.pdf

3. The .fr TLD

3.1. Key figures for the .fr TLD in 2024

> **The volume of create operations was excellent in 2024 with the .fr TLD once again exceeding 800,000 annual registrations to reach 802,202 creations, thus equalling the all-time high of 2022.**

The renewal rate deteriorated slightly, to 82.6% from 83.4% in 2023. This is the result of an 8.3% increase in the number of delete operations, which exceeded the growth in stock in 2023 (+3.4%), reflecting a higher volatility of creations which are renewed less frequently than usual after the first year (69% renewal) and an economic context characterised by a significant increase in business bankruptcies.

In all, the 83,112 increase in the stock of .fr domain names, allowed it to reach 4,216,786 names at 31 December 2024, representing growth of 2%, which is once again higher than the average growth in EU ccTLDs (0.4%).

Growth of the .fr TLD also remained greater than that of the French market as a whole, although in the latter case growth recovered in 2024 to +1.6% as against +1.1% in 2023.

The .fr TLD's share of the French market increased slightly in 2024, settling above the 40% mark which it had passed in 2023, to reach 40.44% at the end of 2024 (as against 40.29% in 2023). This performance was attributable to the positive dynamic of .fr create operations, driven by the leading registrars' preference for the national TLD and the arrival on the scene of a particularly dynamic new actor.

3.2. Continuation of actions in favour of the online presence of VSEs/SMEs and young people

The digital transformation of French companies and awareness-raising among young people regarding the issues surrounding an online presence remain at the core of Afnic's missions. In 2024, its support programme for online presence, **Réussir-en.fr** ["Succeed with .fr"] (réussir-en.fr) helped inform and train over **29,300 VSEs/SMEs** and more than **5,000 young people** as part of in-person and online sessions centred on creating a website, adopting good practices for a controlled and independent digital identity, improving their SEO, and choosing the right .fr domain name. This performance was once again up on the previous year, underlining the reputation acquired over the years by Afnic and .fr, and the impact it has had on these two target groups surrounding the subjects of online presence and digital transformation.

To further this guidance towards the right digital choices, Afnic also built on the **Tous En Ligne Maintenant** (tousenlignemaintenant.fr) and **Foliweb** initiatives (lesfoliweb.fr) and its partnerships with the French federation of student

associations (FFBDE) JobIRL and Pix. Furthermore, for the fifth year running, the "Foliweb Awards" rewarded the digital strategy of small businesses, enabling them to develop their activity and ensure their continuity.

At the same time, Afnic continued its collaboration with France Num and Studio Next for a third season of the TV programme **Connecte ta Boîte** ["Connect your Business"], broadcasting of which began in December 2023 and continued in Q1 2024.

Two new studies resulting from the reactions to the self-diagnostic tool **"Réussir avec le Web"** were published. A study centred on the **Construction & Public Works Sector** highlighted the specific characteristics of the digital transformation of this sector compared with the more generalised sample of respondents.

In terms of its **distribution network**, Afnic has pursued its commercial operations encouraging use of domain names, and in particular based on the offers of its registrars awarded the **"Je passe au numérique"** ["I'm going digital"] label, which guarantees alignment with the needs of small businesses.

In the context of this programme, moves to promote multi-year registration were successfully tested in 2024 and consequently extended.

Finally, commercial operations targeting our registrars were rounded out with a challenge centred on communication on the .fr domain. The winners were granted fee reductions on their .fr operations.

In 2024, more than 85,000 .fr domain names thus received fee discounts, directly benefiting the digital transformation of French VSEs/SMEs.

3.3. Reminder of our approach to combating abuse

As France's national TLD, .fr has been perceived from the outset by its users as a zone of trust.

Our approach to dealing with abuse has a threefold objective:

- to retain the trust of .fr users in the national TLD and the French overseas TLDs managed by Afnic;

- to quickly and effectively bring an end to the abusive practices of certain domain name holders while respecting the rights of individuals and maintaining the necessary neutrality of the registry, both of which are indispensable elements of this trust;

- and to develop our practices in consultation with our stakeholders, in particular by means of innovation, so as to strengthen the fight against abuse while at the same time maintaining the simplicity, competitiveness and excellence of the .fr domain, in a context of heightened competition.

Afnic therefore offers all users of the .fr domain a comprehensive approach to the fight against abuse, with preventive and supervisory measures and both judicial and extra–judicial procedures.

3.3.1. Mediation: assessment after a year and a half

This project forms part of our broader measures for combating abuse and more specifically facilitating the resolution of disputes concerning domain names. It was launched on 3 July 2023.

Time saving | Free of charge | Confidentiality of discussions and of the reached agreement | Ability to shape the outcomes

Between its launch in July 2023 and the end of December 2023, Afnic appointed six mediators and received 54 mediation requests.

In 2024, Afnic received 94 requests for mediation.

Number of mediation requests in 2024
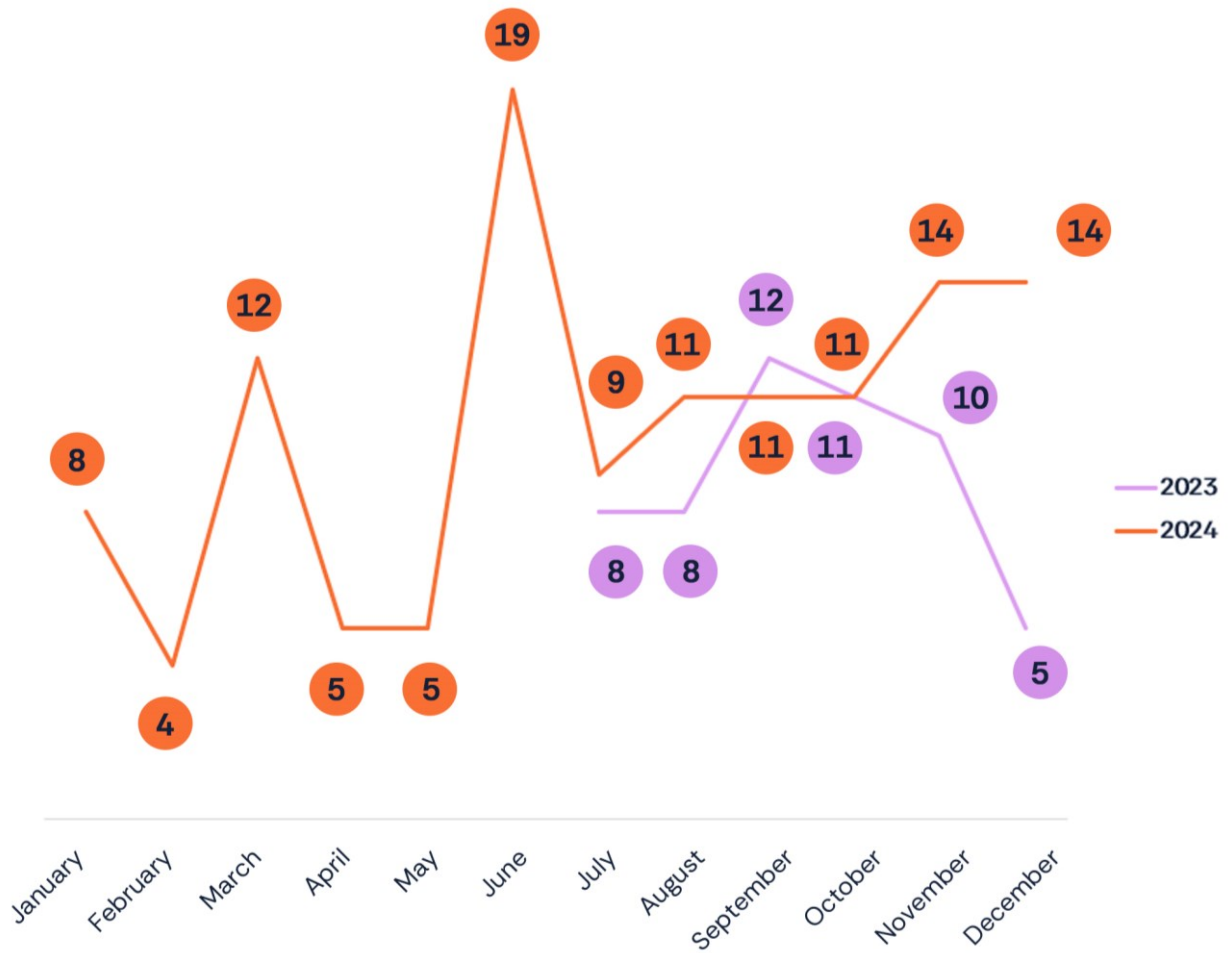
(Table of quantitative data for the figure Number of mediation requests in 2024)

3.3.2. Trends in the number of Alternative Dispute Resolution (ADR) procedures

Since the launch of the SYRELI[4] procedure in 2011, Afnic has handed down 2,866 rulings. Between 2012 and 2024, the number of rulings handed down increased by more than 75%.

Change in the number of SYRELI complaints (2012–2024)
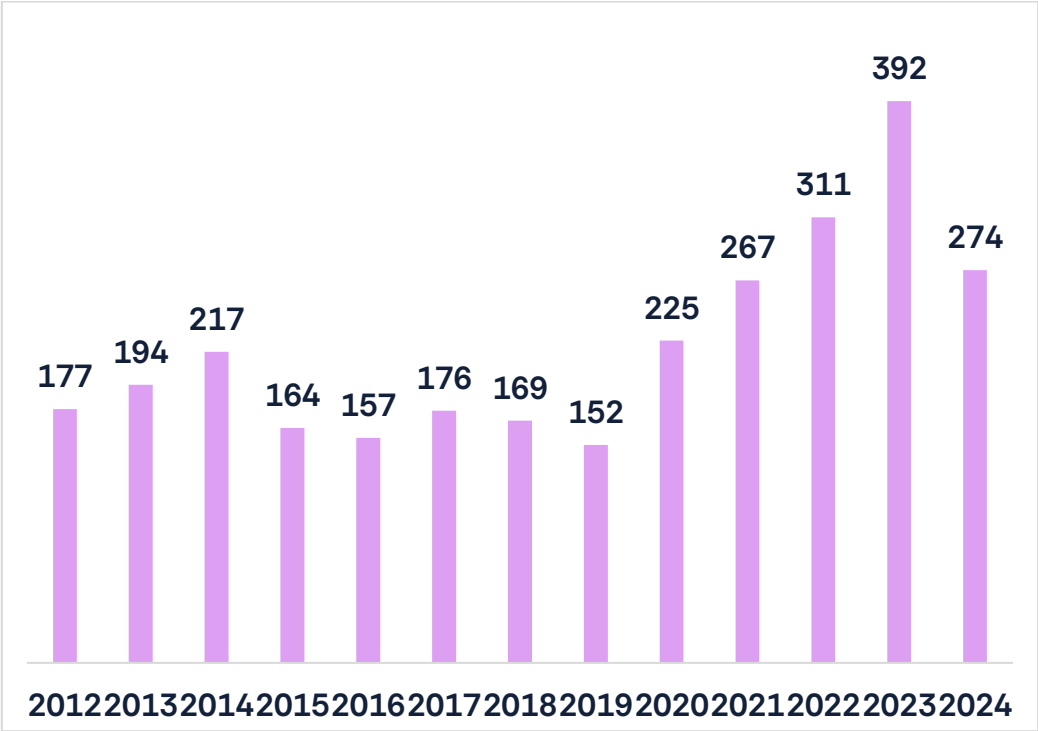
(Table of quantitative data for the figure Change in the number of SYRELI complaints (2012–2024)

---

[4] The Système de Résolution de Litiges (SYRELI) is the main alternative dispute resolution (ADR) procedure for domain names offered by Afnic. A complainant with standing can ask for a domain name to be deleted or transferred to him/her if its holder fails to comply with the obligations set forth in Articles L45-2ff. of the French Postal and Electronic Communications Code, acts in bad faith or has no legitimate interest. https://www.syreli.fr

Breakdown of SYRELI decisions handed down in 2024

1%

12%

87%

■ Rejected ■ Transfer ■ Deletion
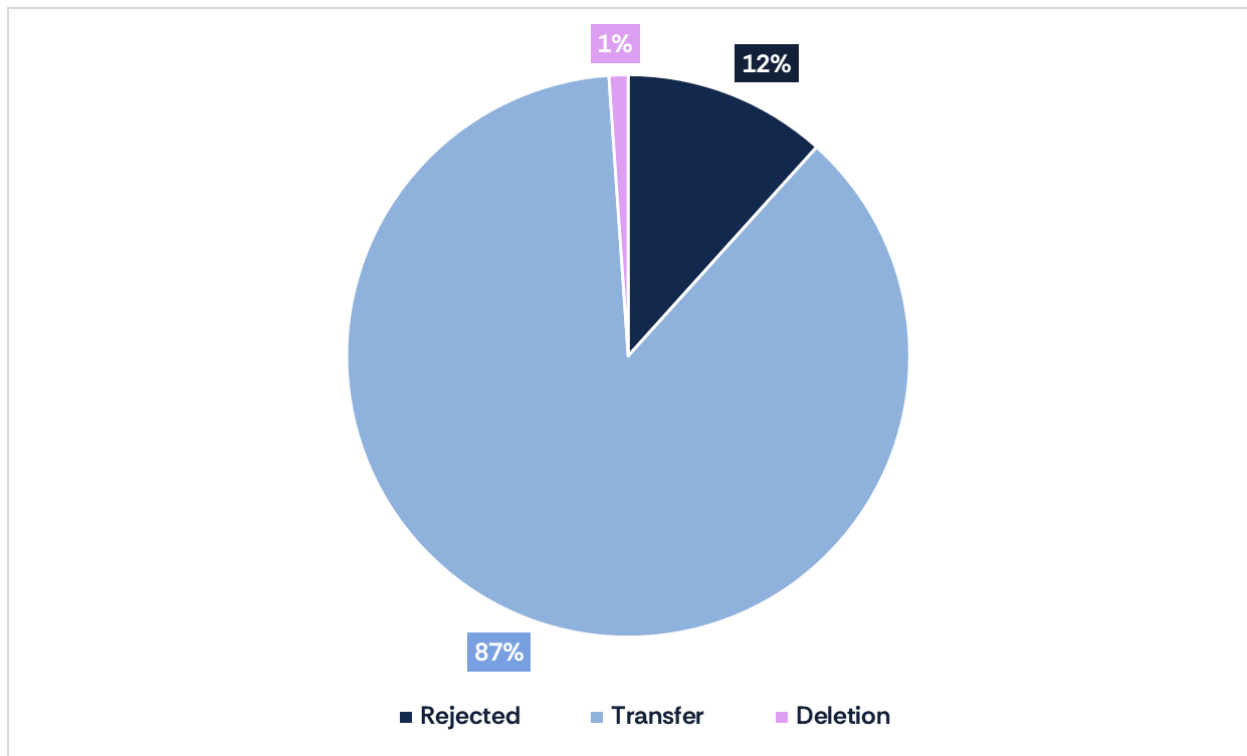
(Table of quantitative data for the figure Breakdown of SYRELI decisions handed down in 2024))

4. R&D: a development in reaction to the challenges facing Afnic and to emerging technologies

2024 was characterised by Afnic's intensified efforts in the field of research and development, in accordance with its commitment in the agreement between the State and the Association.

It is in this context that Afnic at its scale strengthened its areas of technical expertise and fields of exploration while at the same time disseminating this expertise even more widely among its stakeholders and partners and the public at large. At the end of 2024, the Afnic Labs team consisted of four doctors, three R&D engineers and one project and partnership assistant.

Faced with ever abundant and varied challenges, Afnic evolves while at the same time remaining aligned with its missions: contributing to the security of the French internet, bolstering users' trust in the DNS and digital technology, and developing French expertise and presence in the global digital ecosystem.

At the same time, it seeks to pro-actively integrate new R&D work in two priority areas:

- **social**, by launching two studies of the Human & Social Sciences and Technologies type: one on the impact on society of the Internet of Things and the risks associated with post-quantum cryptography, and the other on social customs and uses of the .fr TLD (language used, types of websites, etc.);

- **environmental**, following on from the work initiated in 2023 and, a first in our industry, financing a research thesis. In this regard, Afnic has integrated the Environmental Impact of Digital Technology[5] (IEN) project headed by the SystemX Institute for Technological Research proposing a systemic approach to assess, understand and reduce the direct and indirect impacts of digital systems on the environment. Afnic provides the IEN project with a new use case directly linked to its activities as Internet registry and operator of digital services, the DNS, alongside other major actors - Airbus Protect, Teclib', Total Energies and CentraleSupélec, who provided other use cases.

---

[5] https://www.irt-systemx.fr/en/projets/ien-project/

4.1. Evolution of R&D in a context of high technological stakes

4.1.1. DNS security and combating abuse

As well as the need to secure DNS systems and services, it is also crucial to secure DNS infrastructure by adopting security mechanisms such as DNSSEC (DNS Security Extensions), SPF, DKIM or DMARC[6] for messaging in order to protect users and organisations from growing threats and from attacks. In this context, Afnic continued to develop free software applications[7], tools, studies and partnerships on these subjects, particularly with the DNS Research Federation (DNSRF)[8].

4.1.2. Scalability and performance

The growth of the Internet, with a third of the world's population still not connected, and the proliferation of identifiers pose major challenges. The growing numbers of connected devices, services and users requires the DNS to evolve constantly in order to manage this increasingly disparate situation. Our teams have actively explored ways for the DNS to provide an optimal service to users and

---

[6] https://www.afnic.fr/en/observatory-and-resources/expert-papers/spf-dkim-and-dmarc-rapid-rise-in-adoption-across-fr/

[7] https://www.afnic.fr/en/observatory-and-resources/news/afnic-launches-ibdns-the-intentionally-broken-dns-server/

[8] https://www.afnic.fr/en/observatory-and-resources/news/partnership-agreement-between-afnic-and-dnsrf-to-strengthen-the-security-of-the-dns/

departments that can benefit from its functionalities. The 2024 edition of the Scientific Council Day (JCSA), entitled "Pushing the Internet Envelope", organised by Afnic experts and members of the Scientific Council, explored the use of Internet technologies and the DNS in various contexts and from various points of view, in particular deep space, submarine communications and the "intermittent" Internet. In all these situations the DNS remains an essential service, but it must evolve and adapt to these practices.

4.1.3. Confidentiality and trust

The DNS is a pivotal service on most Internet network infrastructure but also on operated networks such as 5G. As a link in the communication chain, it must be able to ensure the confidentiality of exchanges. Afnic's work[9] on implementing encrypted protocols such as DNS over HTTPS (DoH) and DNS over TLS (DoT)[10] for resolution services is a recent example.

4.1.4. Constant watch and studies in the face of threats

Among emerging threats to our industry, we could, for example, include the new services aiming to replace domain names: blockchain identifiers or names.

---

[9] https://www.afnic.fr/en/observatory-and-resources/expert-papers/afnic-contributes-to-ene5ai-a-sovereign-5g-research-project/

[10] DoT and DoH are two security protocols for encrypting DNS requests and responses. DoT relies on the TLS (Transport Layer Security) protocol, DoH on HTTPS (Hyper Text Transfer Protocol Secure).

Afnic published an Issue Paper "Could blockchain (really) replace DNS?"[11]

4.2. Dynamic collaborative projects and enhanced visibility

The bilateral Franco-German PIVOT project on cyber-security, for which Afnic is the French coordinator, is a model of positive cooperation among all its partners. This project has given rise to several publications[12], and Afnic salutes the success of Ibrahim Ayoub's thesis[13] produced in Afnic Labs and the University of Paris-Saclay under the academic supervision of the DAVID laboratory of the University of Versailles Saint-Quentin-en-Yvelines. This is a most welcome collaboration for Afnic, which cements its foundations in the region. Since presenting his thesis[14], Ibrahim has joined the ranks of Afnic with an indefinite contract as an R&D engineer.

Additionally, in connection with ENE5AI, a project that originated from the Call for Expressions of Interest (AMI-5G) under the Invest for the Future Programme, "Sovereign solutions for telecommunications networks", Afnic worked on the design

---

[11] https://www.afnic.fr/en/observatory-and-resources/news/could-blockchain-really-replace-dns/

[12] https://www.afnic.fr/en/observatory-and-resources/expert-papers/iot-privacy-mid-term-progress-report-on-the-pivot-project-and-afnics-work/

[13] Thesis: Ibrahim Ayoub. *Privacy-preserving communications for IoT based on DNS and its security extensions. Cryptography and Security* [cs.CR]. Université Paris-Saclay, 2024. English. (NNT: 2024UPASG074). (tel-04823789)

and construction of a specialised DNS environment. Afnic's work[15], also completed in 2024, contributed to the ENE5AI project by designing a name resolution environment based on the DNS and adapted to edge networks and 5G. Yet another example of the wide variety of types of infrastructure that use the DNS.

Identifying new paths of exploration and embarking on research work with partners were a strategic priority. This research culminated in the financing and operational launch[16] of an academic research chair with IMT Atlantique to explore the potential of SCHC (Static Context Header Compression) technology for more effective and energy-efficient Internet communications.

Beyond the IoT, SCHC technology is promising for 5G, particularly for submarine and deep space communication. This project attests to Afnic's commitment to innovation on the Internet and the Internet of Things. Afnic aims to bring in new partners to this chair starting in 2025.

---

[15] https://www.afnic.fr/en/observatory-and-resources/expert-papers/afnic-contributes-to-ene5ai-a-sovereign-5g-research-project/

[16] https://www.afnic.fr/en/observatory-and-resources/news/afnic-and-imt-atlantique-launch-a-research-chair-on-schc-technology/

5. Afnic and Internet governance
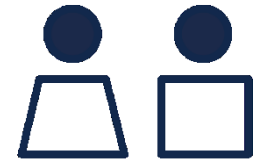
The year 2024 saw intense activity on Internet governance, as the WSIS+20 review, scheduled for 2025, approached in a tense geopolitical context. (WSIS = World Summit on the Information Society).

One of the highlights of the year was the negotiation of a Global Digital Compact which was accelerated and finalised in September with the adoption of the Pact for the Future, the first annex of which is the Global Digital Compact. Afnic took part *ex officio* in the process of preparation at the national level, and in the international consultations.

Afnic also took part in the WSIS+20 forum high-level event held from 27 to 31 May 2024 in Geneva, and in the framework consultation conducted by the Commission on Science and Technology for Development (CSTD) on implementation of the WSIS.

In its responses, Afnic insisted on the need to strengthen the Internet as a global infrastructure, open to and for the benefit of all, and on the importance of taking advantage of the success of the multi-actor model of Internet governance and strengthening existing processes and mechanisms, in particular the IGF (Internet Governance Forum), rather than duplicating efforts.

At the technical level, Afnic followed all the discussions concerning the DNS and Internet technologies in the IETF[17], RIPE NCC[18] and DNS-OARC[19], also contributing to the work of ICANN[20].

5.1. Afnic and the Internet Governance Forum

The French Internet Governance Forum, held on 3 October 2024, was followed by the Afnic Scientific Council Day (JCSA). In light of international discussions, the opening plenary session revisited the subject of the future of Internet governance, stressing the vigour but also the fragility of the multi-party model that has developed over the past 20 years. The French IGF also afforded an opportunity to prepare for the AI Action Summit hosted by France in February 2025, with a hackathon and a brainstorming session aimed at young people in partnership with the Conseil National du Numérique (CNNum, an independent advisory commission), Fusion Jeunesse ("Youth Fusion", an educational association) and with the support of the Ambassador for Digital Affairs.

5.2. Afnic in the International Telecommunications Union

As a member of the telecommunications standardisation (ITU-T) and development (ITU-D) sectors since 2022, Afnic took part in the work of study groups SG5 on the

---

[17] IETF: Internet Engineering Task Force – www.ietf.org

[18] RIPE NCC: RIPE Network Coordination Centre – www.ripe.net

[19] DNS OARC: The DNS Operations, Analysis, and Research Centre – www.dns-oarc.net/

[20] ICANN: Internet Corporation for Assigned Names and Numbers – www.icann.org/

environment and SG20 on the IoT and smart cities & communities, contributing in particular its methodological work on the environmental footprint of the DNS.

As part of its mandate, Afnic also followed subjects concerning the internet and the WSIS within the French delegation. On the one hand, it contributed to the discussions of the Council of the European Union and its working parties on matters of international public policy relating to the Internet and on the WSIS and the SDGs. On the other hand, it made active contributions to the World Telecommunication Standardisation Assembly held in New Delhi from 15 to 24 October 2025 and to the preparatory processes carried out at the European level in the CEPT[21].

---

[21] CEPT: European Conference of Postal and Telecommunications Administrations – https://www.cept.org/cept

6. Afnic Foundation for Digital Solidarity

In 2024, the Afnic Foundation for Digital Solidarity pursued its commitment to a more inclusive digital industry with greater solidarity, undertaking several structuring actions.

Two calls for projects allowed it to support 95 projects for a total of €1,368,250.

1) **The first call for projects, focusing on how digital technologies can contribute to a more equitable society**, produced a wide variety of initiatives: education, health, culture, the environment and insertion in the workforce all featured.

Among the most notable, Nantes University Hospital developed the Hospi–Connect project, consisting of connected geriatric rooms to improve elderly patients' comfort. The Paris "Samu social" emergency service improved its NATA app for pregnant women living in unstable conditions. The Refugee Food association introduced a CRM tool for monitoring beneficiaries of its insertion programmes. Lastly, Pompiers sans Frontières ("Firefighters without Borders") launched a virtual reality role–play to raise secondary school students' awareness of first aid.

2) **The second call for projects, dedicated to digital workshops for small enterprises**, strengthened support for those with limited experience of digital technologies in

France's regions, with awareness-raising workshops focusing on the prevention of online risks, the environmental impact of digital technology and the promotion of free software applications.

The Foundation also launched 'Operation Coups de Pouce' for Afnic employees, an original means of supporting projects that have already been financed, with a vote open to all Afnic employees ("*Coup de pouce*" means a little help, or a helping hand.) Three projects received awards, and all participants received assistance for their efforts.

Additionally, **the Foundation selected a new project on the basis of a CEI** (Call for Expression of Interest): **the "Enfance et Numérique"** ("Childhood and Digital Technology") **programme** of the Fondation pour l'Enfance children's foundation, aimed at obtaining a better understanding of the impact of digital technology on small children and equipping professionals and families accordingly, and the Entourage association's "Entourage Pro" programme, the purpose of which is to boost access to employment for those in the most precarious situations.

Finally, the Foundation joined **MedNum** in **organising the second edition of the Digital Inclusion Observatory**.

The year ended on a festive note with the "**Rendez-vous du Numérique Solidaire**" on the theme of fake news and images, hosting practical workshops and a forward-looking round table on AI.

Since its creation in 2015, the Afnic Foundation has financed more than 600 projects for a total of over €11 million, thus making an active contribution to reducing digital inequalities nationwide.
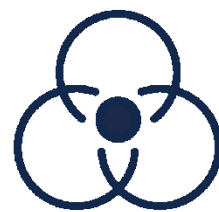
7. Activities other than those relating to the .fr TLD

7.1. Geographic and Brand TLDs

In 2024, the portfolio of clients for back-end registry services lost one brand TLD: .aquarelle, which transferred to another operator. Nonetheless, Afnic maintained its position as leader in the French market for back-end registry services and its clients' trust was reaffirmed.

The .paris TLD was supported by commercial operations. It ended 2024 with stock slightly down, just below the 20,000 domain names mark, in an international context in which the big city TLDs continued to lose stock.

The .museum TLD continued to consolidate, reaching 1,088 active domain names at 31 December 2024, passing the symbolic 1,000 name threshold.

The **Cercle des .marque**[22] [Brand TLD Club] brought together some fifty or so brands and their representatives at the 2024 edition of its annual event (registrars, IP

---

[22] https://www.afnic.fr/produits-services/solutions-de-registre/le-cercle-des-marque/

advisers, etc.) to exchange views on custom TLDs and particularly on the opportunities presented by the forthcoming ICANN round in the spring of 2026. This event was also an opportunity to share the results of a survey on the public's perception of brand TLDs.

In addition to this, throughout the year, Afnic's teams shared feedback and ideas and interpreted news and trends of dot brands in blog articles, forward-looking studies and quarterly newsletters.

7.2. Pedagogical reinforcement of the training offer

2024 was a year of consolidation for the training activity. Afnic's offering currently consists of nine training programmes, revenues from which are stable overall. This situation falls against a backdrop of significant contraction in the training market, as numerous support mechanisms put in place during the COVID crisis come to an end. Nonetheless, Afnic has maintained its training programmes, reflecting the solidity of its offering and of its unique positioning around the DNS and domain names business.

Over the course of the year, Afnic trained 81 people (as against 73 in 2023) through 15 training sessions (compared with 14 in 2023). As every year, activity was concentrated in the last three months of the year, which accounted for 66% of annual revenues.

Efforts to reinforce the pedagogical quality of the training modules continued, in particular with the strengthening of internal processes and the review of training media. Four new trainers joined us, bolstering Afnic's ability to design and deliver training programmes in the years to come.

Towards year-end we started to look at the possibility of expanding the core offering, with a view to exploring new themes in the future, particularly in the area of cyber-security.

The training manager was assisted by Afnic's technical and legal experts and R&D engineers, both for the pedagogical engineering and for the coordination of the sessions. He was also able to count on the support of the communication, marketing and sales teams for promotion and marketing.

TRAINING CATALOGUE:

- **Training sessions accessible without technical prerequisites:**

  - The basics of the DNS and the domain name industry

  - Domain names from A to Z in partnership with INPI (National Institute of Industrial Property)

- **Expert training courses:**

  - Domain names and online abuse

  - DNS Administrator

  - Managing and securing a portfolio of domain names – Key Accounts

  - Understanding the stakes in Internet governance

  - DKIM, DMARC, SPF: Secure your email thanks to the DNS

- Secure your DNS infrastructure with DNSSEC[23]

- Successfully deploying the IPv6[24] protocol

---

[23] DNSSEC: Domain Name System Security Extensions

[24] IPv6 is the new version of the IP protocol. It succeeds IPv4.

8. Financial report

8.1. Key figures

For 2024, Afnic posted growth of 7.1% in its total revenues, which amounted to €23,590,750.

The net accounting profit was €572,105, down by 65.4% on the previous financial year.

Total revenues for 2024 break down as follows:

- Revenue from .fr amounting to €22,073,821, up by 7.9% on 2023.
- Revenue from back-end activities, consultancy and training amounting to €1,160,465, down by 8.9% on 2023
- Revenue from French overseas territories amounting to €356,464, up by 20.6% on 2023.

After restatements for payments due to Paris City Hall for .paris, and to Muse Doma for .museum, Afnic's revenues amounted to €23,276,773, up by 7.3% on the previous financial year.

Operating expenses amounted to €20,994,946, up by 4.1% relative to 2023.

8.2. Activity of 2024 compared with budget objectives and with 2023

Total revenues of €23,590,750 consisted of €22,453,136 of net revenue, an ANR (National Research Agency) grant[25] of €8,374 and a €1,129,241 grant from Bpifrance.

- Revenues from .fr were up by 7.9% on 2023. This significant increase is mainly the result of the fee increase for .fr, domain name operations being invoiced at €5.07 since 1 March 2024 as against €4.56 formerly (+11.1%). Added to this was income from the project to raise small enterprises' awareness of digital technology ("Tous En Ligne Maintenant", up by 1.9%).

- Compared with the budgetary objectives, revenues from .fr were up by 2.2%, due to the number of transfer operations being larger than forecast and the greater number of awareness-raising actions carried out under the "Tous En Ligne Maintenant" project. The stock of .fr domain names is in line with forecasts. Revenues from French overseas TLDs were up sharply compared with 2023 (+20.6%) and with the budget (+14.6%). The increase from 2023 is explained by the March 2024 fee increase (as for the .fr TLD), and by an increase in the stock

---

[25] Grants relating to R&D projects amounted to €404,617 and are taken into revenues in proportion to the time actually spent by the teams on the projects. The Bpifrance grant relating to the "Tous en Ligne maintenant" project, in an amount of €1,158,500 in 2024, is paid in the form of advances and taken into revenues in proportion to the number of support actions actually carried out and validated by Bpifrance.

of domain names. The total stock of domain names stood at 61,098 at 31 December 2024.

- As regards back-end activities, 2024 saw a 7.1% fall in revenues due to the renewal of existing contracts at more competitive rates, in preparation for the upcoming ICANN round. Back-end revenues came in 47.9% below budget due to the extension of the revenue-sharing contract with the City of Paris for the management of its TLD.

- Revenues from Training were almost unchanged from 2023 to 2024, at €100,000. However, they were €35,243 below budget.

The following figures provide an overview of revenues over the past few years:

.fr revenues and trends in stock of domain names

Figures:
- .fr stock in k of DNs: 3 305 (2018), 3 429 (2019), 3 670 (2020), 3 883 (2021), 3 996 (2022), 4 134 (2023), 4 217 (2024)
- .fr revenues in €k: 15 408 (2018), 16 323 (2019), 17 375 (2020), 18 213 (2021), 19 335 (2022), 20 451 (2023), 22 074 (2024)

Legend: .fr revenues in €k | .fr stock in k of DNs
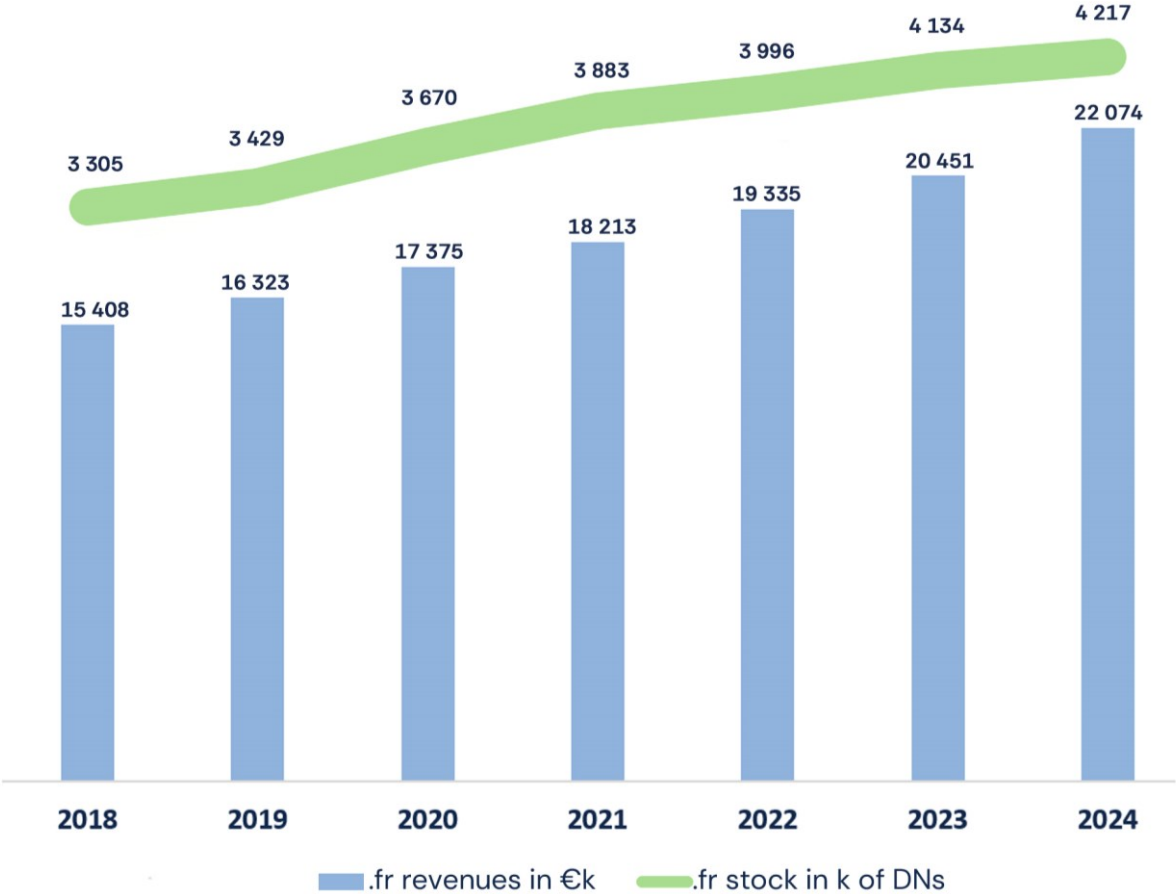
(Table of figures for the figure .fr revenues and trends in stock of DNs)

Revenues by activity 2019–2024
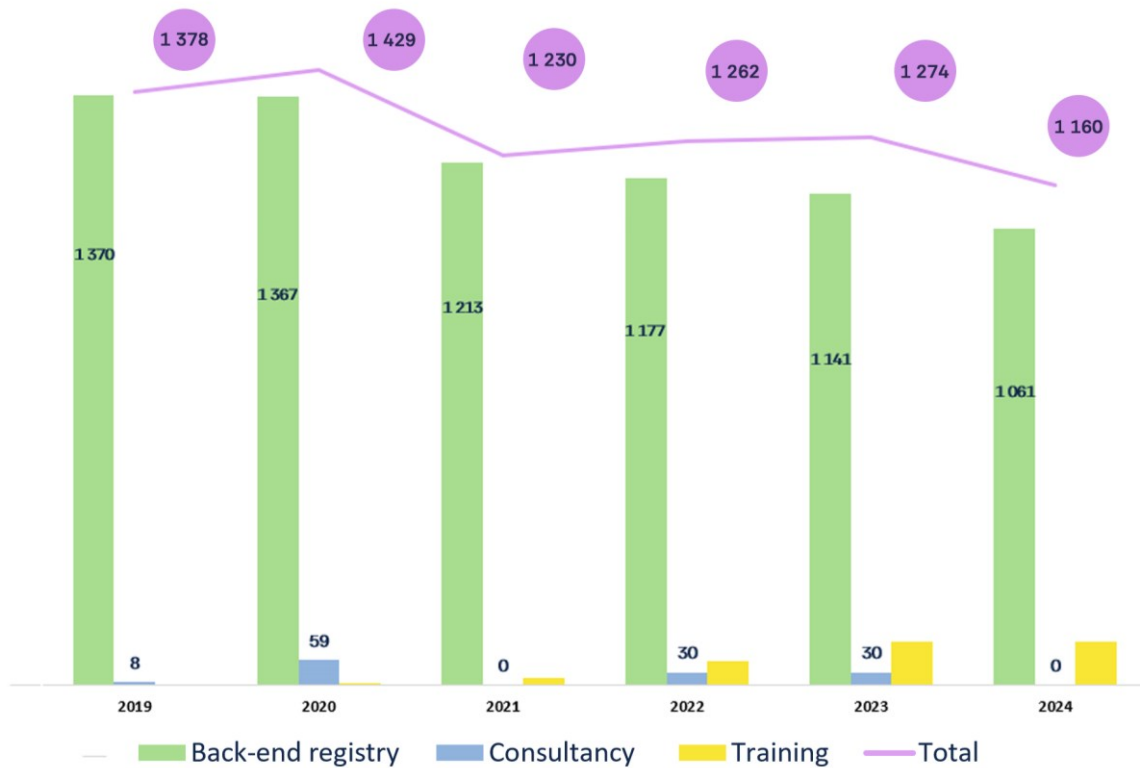
[Table of figures for the figure Revenues by activity)

8.3. Operating expenses

Operating expenses amounted to €20,994,946, up by 4.1% relative to 2023.

Operating expenses include €259,694 re-reimbursed to the City of Paris and €52,326 to Core, and a €1,472,848 endowment to the Afnic Foundation for Digital Solidarity.

The highlights of 2024 were:

1) **Relocation to new premises**: on 26 February 2024 Afnic moved into an office building in Guyancourt acquired in 2023 for €7,705,000 plus tax. Interior works were also carried out and mostly finished, and furniture was bought. These elements are shown in the balance sheet under property, plant and equipment (non-current assets) and started to be depreciated on 26 February 2024.

   Rent and rental charges are sharply down (−€505,600/−90%) due to the departure from the old premises, which were rented, at the end of February. On the other hand, privative and co-ownership charges were up sharply, as was depreciation (respectively +€199,754/+179%; +€33,014; +€289,713/+235%).

   In parallel, expenses specifically linked to the relocation naturally fell considerably (−€912,430/−94%).

2) **Personnel expenses**: up by 7.2%, for an average workforce of 92.03 at 31 December 2024, which in turn was up by 3.2%. This increase in personnel expenses was mainly due to salary increases and internal promotions.

   Compared with the budget, this represents a saving of 5.1% due to recruitments taking longer to finalise than foreseen in the budget.

   At 31 December 2024, the workforce stood at 97 employees, including three on vocational training contracts.

3) **R&D expenses** were up sharply (+58%), reaching 9.5% of .fr revenues (close to the objective of 10%). In addition to the recruitment of R&D engineers and the increase in time spent by Afnic employees on R&D in 2024, Afnic also financed the development of some major external projects led by its partners.

These R&D expenses are 12% lower than forecast in the budget, which assumed an objective of 10.9% of .fr revenues.

4) **Charges relating to the "Tous En Ligne Maintenant" project** were up significantly on 2023, due to the increase in the number of support actions. This amount is to be seen together with the income from the grant of the same name, giving a balance close to zero. Afnic's role is purely that of financial interface between Bpifrance and the training programme operators.

These expenses are €462,115 or 70.7% lower than the initial budget, since the project was initially supposed to come to an end on 30 June 2024.

Operating profit for 2024 was €2,595,804, €740,169 or 39.9% more than in 2023 and €1,725,245 or 198% up on the budgeted figure.

8.4. Other expense items

1) Non-recurring charges

As part of the move to harmonise the accounting practices applied to Afnic products, an adjustment has been made to the way Unearned Income on CREATE products is handled for the .fr and French overseas TLDs. Until now, the figure for the first 12 months linked to these products was recognised in its entirety on the invoicing date, without the periodification usually carried out for these sorts of commitments.

In order to ensure a better representation of financial performance, and in accordance with the principles laid down by the French Accounting Standards Authority (ANC) on continuity and improving methods of estimation (ANC Regulation No. 2018–01), since 1 January 2024 Afnic has applied an adjustment allowing income to be associated with the corresponding period in which the good or service is actually provided. The impact of this measure for 2024 is a non–recurring charge of **€1,892,250**.

2) Based on 2024 results, Afnic employees will receive an incentive bonus.

The global amount of the incentive bonus is €571,077. This results from an incentive bonus agreement signed in 2022.

Trends in the level of profit sharing (and employer's social contribution) over the past five years

Bar and line chart showing values by year:

Year	Profit sharing and employer's social contribution	Incentives	Total
2020	434		434
2021	691		691
2022	646		646
2023	125	283	408
2024		571	571

(Legend: ▮ Profit sharing and employer's social contribution ▮ Incentives — Total)
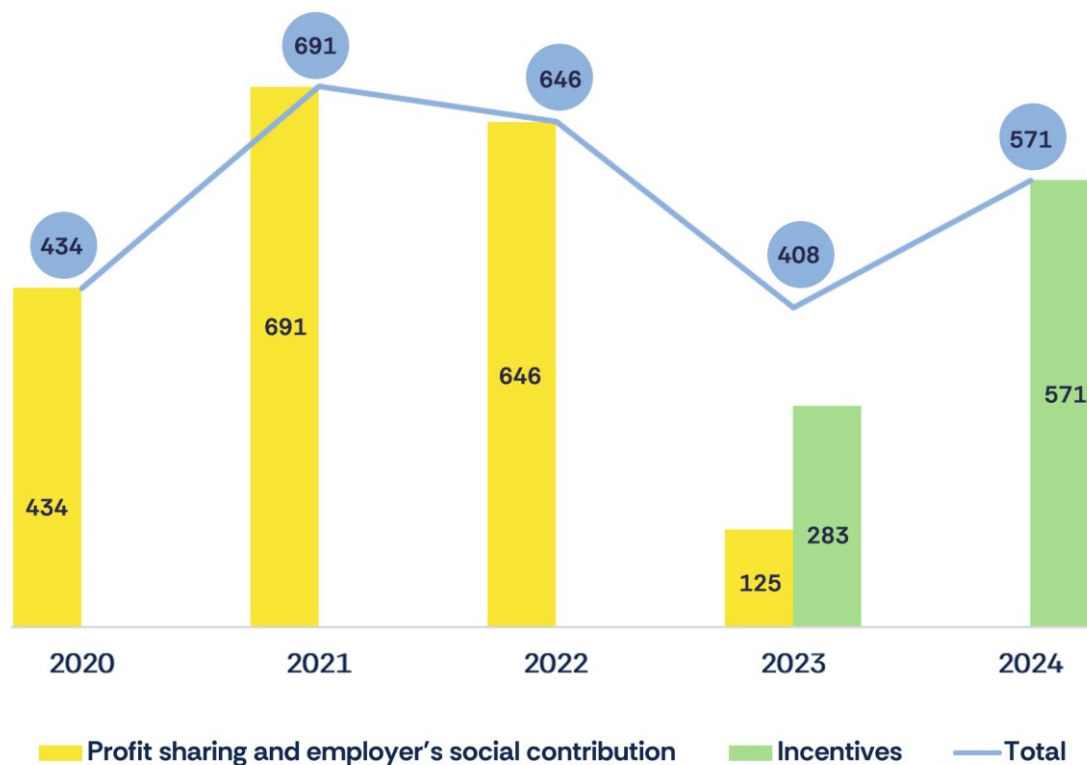
[(Table of quantitative data for the figure Trends in the level of profit sharing (and employer's social contribution) over the past five years)](#)

3) Corporation tax and tax credits

Research & Innovation Tax Credit

In 2024, Afnic generated a research tax credit of €123,512 and an innovation tax credit of €30,002, giving a total of €153,514.

Family Tax Credit

Afnic pursues its family policy by reserving places in a company crèche with a view to offering the employees concerned, men or women, a better work-life balance.

This arrangement allows it to benefit from the associated family tax credit, which for 2024 amounted to €34,732.

These tax credits are applied to the amount of corporation tax of the Association, which came to –€101,461.

8.5. Presentation of the accounts by activity

Operating profit by activity (€k)
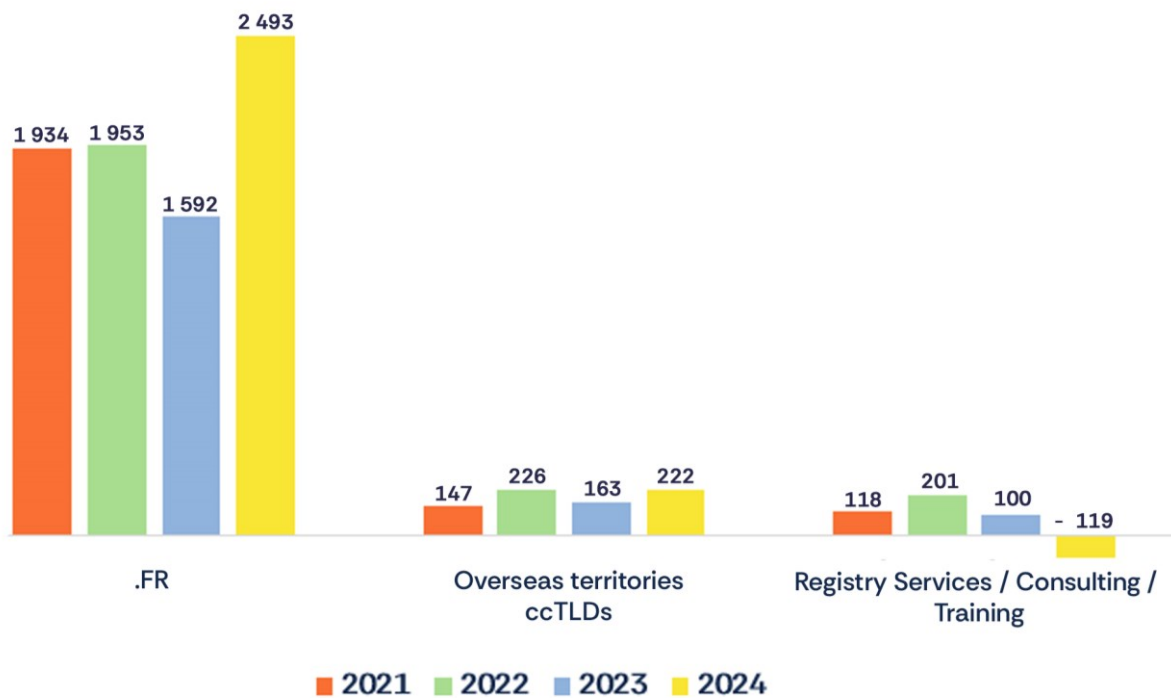
(Table of quantitative data for the figure Operating profit by activity)

- **Operating profit from .fr increased by €901,000/+57%**, or by more than 40% for Afnic as a whole, given that revenues grew by more (7.9% compared with 7.1%) and expenses by less (3.8% compared with 4.1%).

- **The operating result of Back-end services/Consultancy/Training was a loss of €119,000**, due to specific investments for the launch of the Afnic Registry Services project aimed at extending Afnic's back-end registry services activity to new clients, and to a decline in revenues (.paris and back-end).

- **Operating profit of the French overseas TLDs was up thanks to the sharp rise (+21%) in revenues**, while expenses increased by just 2% over the same period.

8.6. Financial commitments contained in the agreement between the State and Afnic were fulfilled

The agreement between the State and Afnic, which took effect on 1 July 2022 for a five-year period, lists Afnic's commitments, the majority of which can be verified by means of the statement of accounts.

Financial commitment in the State-Afnic Agreement
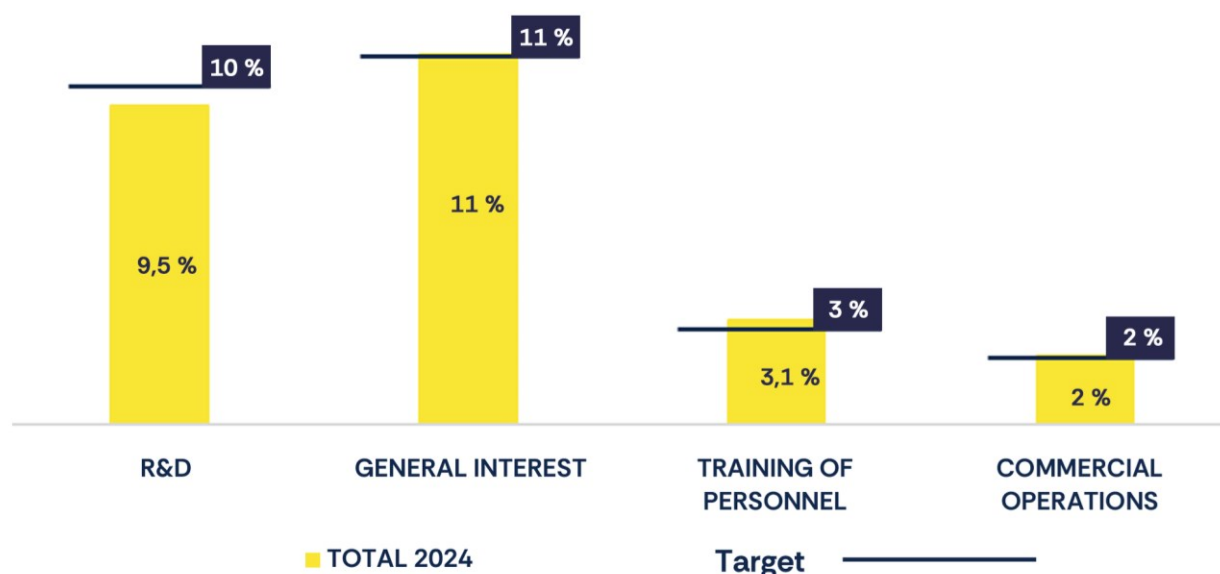
[Table of quantitative data for the figure Financial commitments in the State-Afnic Agreement]

Afnic's financial commitments concern the minimum amounts to be invested in R&D actions, actions in favour of the general interest, personnel training actions and commercial operations. This past year, all the commitments were fulfilled or even surpassed, with the exception of the R&D commitment which was very slightly underachieved.

R&D investments were 6.4% of .fr revenues in 2023, compared with 9.5% in 2024, so good progress has been made.

8.7. Breakdown of investments in 2024

- Investments in 2024, shown under non-current assets in the balance sheet, increased by €1,306,000 due to extra work carried out in the context of Afnic's relocation to new premises.

- Investments in IT in 2024 surpassed the amounts in 2023. In 2024, IT purchases basically concerned materials useful for the renewal of our infrastructure and strengthening the security and reliability of our SRS (Shared Registry System), and equipment needed for Afnic's new headquarters.

8.8. Changes in workforce

The year 2024 ended with a workforce of 97, up by 6 employees compared with the end of 2023 (9 arrivals and 3 departures).

Change in the Afnic workforce (2019 – 2024)
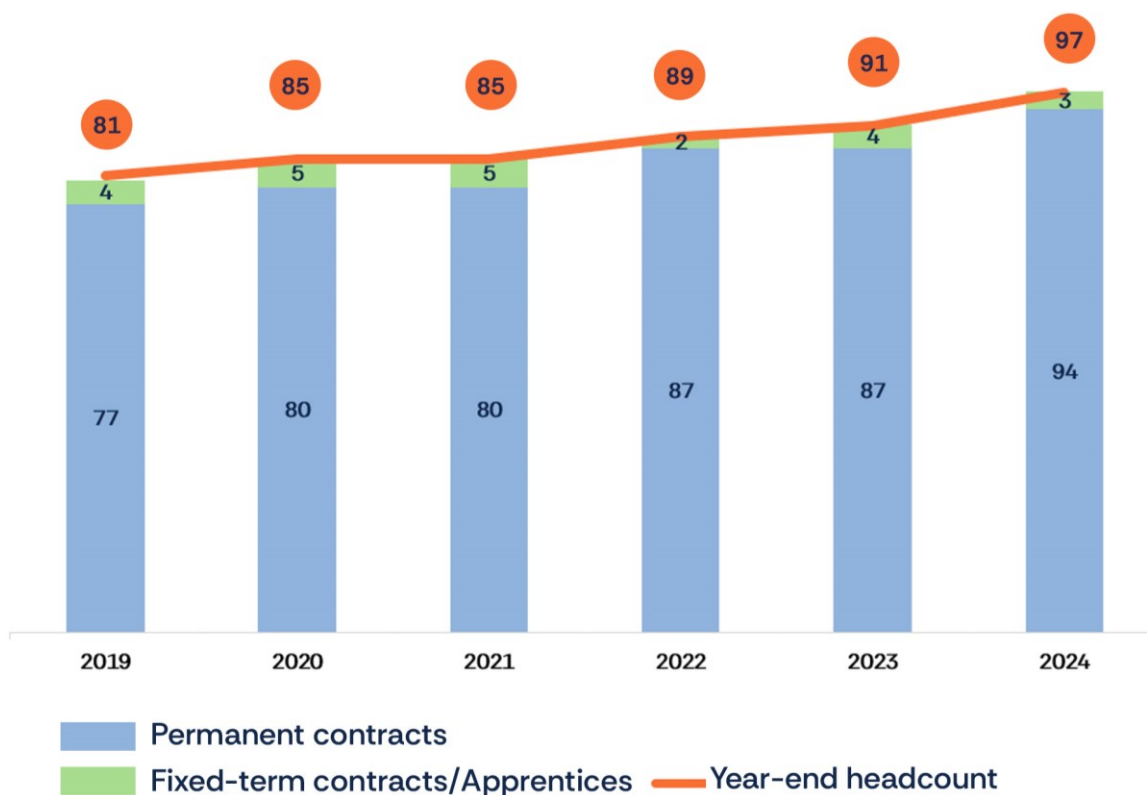
(Table of quantitative data for the figure Change in the Afnic workforce)

8.9. Following the real estate investment of 2023, cash and cash equivalents rose once more

Total cash and cash equivalents at year-end amounted to €17,793,575, an increase of €4,169,139 over the corresponding 2023 figure. This increase is the result of the increased fees for .fr and French overseas TLD operations effective since March 2024, and of the increased number of multi-year create operations.

It includes a receivable on the Afnic Foundation for €2,930,122 (representing the amounts of the past two years).

Surplus cash is placed in savings or term accounts dedicated to associations. These accounts, which are remunerated at between 2% and 4% p.a., give Afnic risk-free placement with immediate availability.

8.10. Accumulated surplus

After appropriation of profit for the year 2024 of €572,105, the accumulated surplus is as follows (€k):

Trends in accumulated surplus (2018 – 2024)
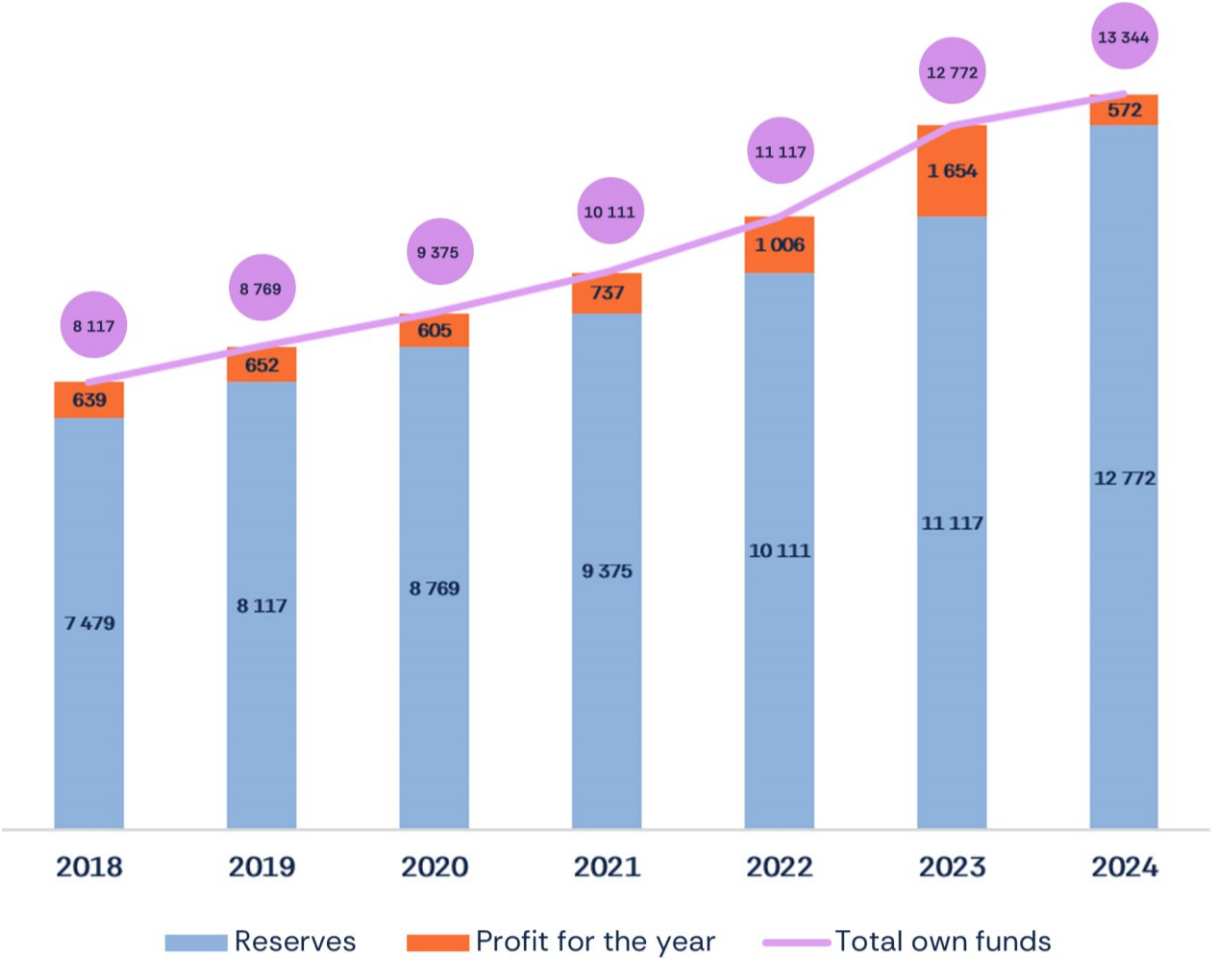
The accumulated surplus at year-end 2024 is sufficient to cover more than 16 months of personnel costs and rentals for data centre hosting.

8.11.   Conclusion

The very good results for 2024 allow Afnic to consolidate the accumulated surplus and to maintain its strategic objectives, and notably for 2025:

- to consolidate its leading position in domain names and the DNS in France and in Europe;
- to maintain .fr as the most dynamic TLD in its market with development of its activity aimed at VSEs/SMEs as the priority targets;
- to be a recognised and useful player in digital solidarity and sustainability;
- to bring the multi-actor model of its structure to life.

9. Financial annexes

Simplified financial balance sheet

Assets in €k	31/12/2024 Net	31/12/2023 Net	31/12/2022 Net
Property, plant & equipment	11,018	9,681	1,531
Operating receivables	5,342	6,865	4,692
Cash & cash equivalents	17,794	13,624	22,377
TOTAL ASSETS	**34,154**	**30,170**	**28,599**

Liabilities in €k	31/12/2024 Net	31/12/2023 Net	31/12/2022 Net
Accumulated surplus	12,772	11,118	10,111
Profit for the year	572	1,654	1,006
OWN FUNDS	13,344	12,772	11,118
DEBTS	20,810	17,399	17,481
TOTAL LIABILITIES & EQUITY	**34,154**	**30,170**	**28,599**

Simplified income statement

€k	31/12/2024 Net	31/12/2023 Net	31/12/2022 Net
Revenues	22,421	21,201	20,412
Other income	1,174	851	526
OPERATING REVENUE	**23,595**	**22,053**	**20,938**
OPERATING EXPENSES	20,999	20,222	18,666
OPERATING PROFIT	2,596	1,831	2,272
FINANCIAL RESULT	382	436	19
NON–RECURRING RESULT	−1,936	−5	0
PROFIT OR LOSS	**572**	**1,654**	**1,006**

Annexes: Source data for graphs

Trends in membership, 2019 to 2024

	2019	2020	2021	2022	2023	2024
Total Members	114	118	124	129	129	**152**
Founding Members	5	5	5	5	5	**5**
Honorary Members	6	8	8	8	8	**8**
User Members	42	47	52	56	57	**74**
Registrar Members	41	40	41	41	40	**43**
International College Members	20	18	18	19	19	**22**

(Back to figure Trends in Membership, 2019 to 2024)

Number of years of membership in 2024 (excluding founders and honorary members)

	>20 YEARS	>15 YEARS	>10 YEARS	>5 YEARS	>3 YEARS	<2 YEARS
Registrar Members	19	11	3	4	3	3
User Members	6	4	5	16	18	25
International College Members	6	2	3	6	1	4

Participation of members in the association's bodies (2019 to 2024)

	2019	2020	2021	2022	2023	2024
Voter participation at the GA	38.78%	54%	54.72%	70.27%	41.53%	83.19%
Voter target	33.02%	39.94%	44.19%	49.16%	35%	55%
CCUBE participation rate	25%	31%	24%	33%	33.33%	33.32%
CCUBE participation objective	25%	25%	25%	25%	25%	25%

Number of mediation requests in 2024

	January	February	March	April	May	June	July	August	September	October	November	December
2023							8	8	12	11	10	5
2024	8	4	12	5	5	19	9	11	11	11	14	14

Change in the number of SYRELI complaints (2012-2024)

	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Number of decisions notified to the Parties	177	194	217	164	157	176	169	152	225	267	311	392	274

(Back to figure Change in the number of SYRELI complaints)

Breakdown of SYRELI decisions handed down in 2024

Rejected	32
Transfer	239
Deletion	3
Total requests	274

(Back to figure Breakdown of SYRELI decisions)

.fr revenues and trends in stock of DNs

	2018	2019	2020	2021	2022	2023	2024
.fr revenues in €k	15,408	16,323	17,375	18,213	19,335	20,451	22,074
.fr stock in k of DNs	3,305	3,429	3,670	3,883	3,996	4,134	4,217

(Back to figure .fr revenues and trends in stock of DNs)

Revenues by activity

€k	2017	2018	2019	2020	2021	2022	2023	2024
Back-end registry	1,273	1,395	1,370	1,367	1,213	1,177	1,141	1,061
Consultancy	110	98	8	59	0	30	30	0
Training				3	18	55	102	100
Total	1,383	1,493	1,378	1,429	1,230	1,262	1,274	1,160

(Back to figure Revenues by activity)

Trends in the level of profit sharing (and employer's social contribution) over the past five years

€k						
	2019	**2020**	**2021**	**2022**	**2023**	**2024**
Profit sharing and employer's social contribution	449	434	691	646	125	0
Incentives	0	0	0	0	283	571
Total	**449**	**434**	**691**	**646**	**408**	**571**

(Back to figure Change in the level of profit sharing)

Operating profit by activity (€k)

	2020	2021	2022	2023	2024
.fr	1,679	1,934	1,953	1,592	2,493
O'seas French territories	161	147	226	163	222
Back-end/Consultancy/Training	–37	118	201	100	–119
	1,803	2,198	2,380	1,856	2,596

(Back to figure Operating profit)

Financial commitment in the State-Afnic Agreement

	TOTAL 2024	Target
R&D	9.5%	10%
GENERAL INTEREST	11.0%	11%
TRAINING OF PERSONNEL	3.1%	3%
COMMERCIAL OPERATIONS	2.0%	2%

(Back to figure Financial commitment in the State-Afnic Agreement)

Change in the Afnic workforce

	2017	2018	2019	2020	2021	2022	2023	2024
Workforce at year-end	77	82	82	85	85	89	91	97
Permanent employment contracts	75	79	77	80	80	87	87	94

Temporary contracts/work-study contracts	2	3	4	5	5	2	4	3
Intern			1			0	0	0

(Back to graph Change in the Afnic workforce)

Trends in accumulated surplus

	2018	2019	2020	2021	2022	2023	2024
Reserves	7,479	8,117	8,769	9,375	10,111	11,117	12,772
Profit for the year	639	652	605	737	1,006	1,654	572
Total own funds	8,117	8,769	9,375	10,111	11,117	12,772	13,344

INFORMATION

afnic

Tel.: +33 (0)1 39 30 83 00

https://www.afnic.fr/en/

support@afnic.fr

ABOUT AFNIC

Afnic is the registry operator for .fr (France), .re (Réunion), .yt (Mayotte), .wf (Wallis and Futuna), .tf (French Southern and Antarctic Lands), and .pm (Saint Pierre and Miquelon) domain names Afnic also positions itself as a provider of back-end and registry solutions and services. Afnic – *Association Française pour le Nommage Internet en Coopération*, the French Network Information Centre – is composed of public and private actors: representatives of the public authorities, Internet users and service providers (registrars). It is a non-profit association.